



We are Revenue Growth Advisors

Who Deliver Data-Driven Customer Success Strategies

CORE OFFERINGS

- Strategic Essentials Implementations
- Customer Journey Mapping
- Actionable Playbooks
- Diagnostic Assessments
- Jumpstart Programs
- Customer Segmentation Workshops
- Health Scores
- High Impact Team Training
- CSM Capacity Planning
- Fractional Leadership

ESSENTIALS LAUNCH PLAN



KICKOFF



INITIALIZE



BUILD



ACTIVATE



RUN



100+ Years Combined Experience



Global Enablement



5 Star Reviews



Modern Health

"Our Tech Touch playbook is fully implemented in Gainsight and we are ready to scale."

Adam Evers

Director CS Operations

BuildingLink

"Growth Molecules helped us assess our current customer experience, guided us to explicitly shape our vision of the future, and provided tools, training and processes to move forward."

Sloan Morris

VP of CX