



## VXI Global Solutions Receives Better Business Bureau Accreditation

**(Los Angeles) – (February 2023)** – Better Business Bureau of Los Angeles today confirmed VXI Global Solutions as an Accredited Business, which affirms the company adheres to BBB's Code of Business Practices for customer service, sales, advertising, data privacy, and ethics.



Los Angeles-based VXI is a leading provider of outsourced customer service and customer experience solutions for many of America's and the world's biggest and most respected brands. It has over 40,000 employees across locations in North America, Asia, Europe, and the Caribbean.

"The team at VXI has gone above and beyond to demonstrate the company's commitment to trust," said Steve McFarland, President & CEO of BBB of Los Angeles & Silicon Valley. "This includes representing the company honestly and fulfilling its promises to customers."

Accredited businesses pass BBB's rigorous evaluation process and commit to making a good-faith effort to resolve all customer complaints. They are permitted to display the BBB seal, which helps them stand out in the marketplace and assure customers that they are a reputable organization.

"We are truly honored to earn BBB Accreditation and we're committed to maintaining our A+ rating," said VXI CHRO, Erika Bogar King "Our Associates act with ethics and integrity in supporting every customer, solidifying our trusted status among clients, employees and the communities we serve."

More information about BBB Accreditation and business standards is available at <https://www.bbb.org/bbb-accreditation-standards>.

### **About VXI Global Solutions**

VXI Global Solutions is a BPO leader in customer service, customer experience, and digital solutions. Founded in 1998, the company has 40,000+ employees at more than 40 locations in North America, Asia, Europe, and the Caribbean. VXI delivers omnichannel and multilingual support, software development, quality assurance, and CX advisory, automation & process excellence to the world's most respected brands.

VXI is backed by private equity investor Bain Capital and is one of the fastest growing, privately held business services organizations in the United States and the Philippines, and one of the few US-based customer-care organizations in China.

For more information, visit [www.vxi.com](http://www.vxi.com).

### **About BBB**

The Better Business Bureau has empowered consumers to find businesses, brands, and charities they can trust for over 110 years. People turn to BBB more than 200 million times a year to review Business Profiles on 6.3 million businesses, as well as Charity



Reports on 25,000 charities. Such information is available at no charge via [BBB.org](http://www.bbb.org). The International Association of Better Business Bureaus (IABBB) is the umbrella organization for local, independent BBBs in the United States, Canada, and Mexico. More information about BBB of Los Angeles & Silicon Valley is available at <https://www.bbb.org/local-bbb/bbb-of-los-angeles-and-silicon-valley>.

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