



VXI Global Solutions India Private Limited
Office Level 2, Block A – East Wing,
International Tech Park Hyderabad
Plot No. 17, Software Units Layout, Madhapur
Hyderabad, Telangana, 500081

VXI Global Solutions Inaugurates State-of-the-Art Delivery Center in Hyderabad, India, Plans to Generate 10k Jobs in 5 Years

(Hyderabad, India) – (August 2023) - VXI Global Solutions, a leader in customer experience management and business transformation services, announced on Wednesday, August 2nd, 2023, the inauguration of its newest delivery center in International Tech Park, Madhapur - Hyderabad, India.

The ceremony was led by the Guest of Honor, Kalvakuntla Taraka Rama Rao, Telangana's Minister for Municipal Administration and Urban Development, Industries, and Commerce. In his speech, Minister KT Rama Rao praised Hyderabad as a city brimming with talent and recognized its ability to contribute meaningfully to the company's continued growth trajectory. Moreover, he reaffirmed the Telangana government's commitment to supporting the organization in driving economic and community impact in the region.

The inauguration marks VXI's debut in India, with plans to generate over 10,000 jobs in the country by 2028. This strategic move underscores the company's commitment to delivering high-quality, cost-effective support from the world's premier business process outsourcing destinations.

"Our investment in Hyderabad is a first step toward a long-term commitment to the country, as we establish VXI as a major contender and preferred employer for India-based contact center and customer engagement solutions," said Jared Morrison, Chief Operating Officer of VXI Global Solutions. "We are thrilled to announce our site's official launch – a significant milestone for VXI, and one of the many investments we have made this year to better serve our clients." Mr. Morrison added.

The new contact center, strategically located in the heart of Hyderabad, is fully equipped with the latest technology, offering over 120,000 sq. ft. of office space and a floor plan that will accommodate over 1,000 employees by the end of 2023.

Subir Chakravarty, SVP Country Manager at VXI Global Solutions commented, "At VXI, we have built a culture that values authenticity, leadership, and a genuine Passion for People. These core values shape our operating philosophy and guide us in everything we do. As we gear up to hire and expand, I take immense pride in inaugurating this exciting new phase of VXI's growth, with plans to reach 1,000 employees by year's end."

About VXI Global Solutions

VXI Global Solutions is a BPO leader in customer service, customer experience, and digital solutions. Founded in 1998, the company has 40,000+ employees at more than 40 locations in North America, Asia, Europe, and the Caribbean. VXI delivers omnichannel and multilingual customer care, software development, digital transformation, and CX advisory services to the world's most respected brands.

VXI is backed by Bain Capital Private Equity and is one of the fastest growing, privately held business services organizations in the United States and the Philippines, and one of the few US-based customer care organizations in China.

For more information, please visit www.vxi.com.



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